

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: MICHAEL J. ARMANO ET AL.

Serial No.: 10/708,962

Art Unit:

3629

Filed: 4/02/2004

Examiner:

Kimberly Evans

Title: BUSINESS PRACTICES ALIGNMENT METHODS

**RESPONSE TO REQUEST FOR INFORMATION
UNDER 35 U.S.C. § 1.105**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Commissioner:

In response to the Request for Information mailed 8/18/2010, Applicants are providing a copy of the book entitled, Business Across Cultures (Culture for Business Series), written by Fons Trompenaars and Peter Woolliams; and a copy of the book entitled, Building Cross-Cultural Competence: How to Create Wealth from Conflicting Values, written by Charles Hampden-Turner and Fons Trompenaars.

These books are being hand delivered to the Examiner on 9/20/2010. Applicants believe these books satisfy the Examiner's Request for Information.

If it is felt that an interview would expedite prosecution of this application, please do not hesitate to contact Applicants' representative at the below number.

Respectfully submitted,

/ramraj soundararajan/

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September 20, 2010